

BAKENHOF

W I N E L A N D S L O D G E

T's & C's Self-Catering Overnight Accommodation

Total Maximum 22 Adults and 8 Children

Check In and Check Out

- Check In 15h00 and Check Out 10h00.
- Early Check In on request and subject to availability, which can only be confirmed 24hours before Check In.
- Compulsory late Check Out Fee:
between 10h00 and 12h00 - 30% of the overnight rate charged
between 12h00 and 15h00 - 50% charged
after 15h00 - full overnight rate charged.

The Den Facility – communal kitchen and braai

- The Den facility available if included in the Package and stipulated in the quotation, or on request to paying Mountain View guests of 3 nights or more.
- The Den facility not available to non-paying visitors or paying guests staying less than 3 nights, unless otherwise stipulated.
- The Den facility available at an additional charge to visitors, guest staying less than 3 nights and as a Get Ready Facility for groomsmen.
- Only charcoal to be used in the Weber Barbeques – please supply your own.
- Please do not leave any open fire unattended.
- Please leave The Den facility clean and in the same way found. Please wash and dry dishes and remove leftover food. If left unclean an additional R 500 will be charged as a cleaning levy.

Bridal Get Ready Facilities including Entourage, Visitors, Photographers, Make Up Artists, Nail Technicians, Beauty Therapists

- No Get Ready Facilities or Photographers, Make Up Artist/ Hair/Nails Technicians or Beauty Therapist in any suite except in the Get Ready Suite, Pamper Parlour or The Den, unless specified otherwise or unless previously confirmed in writing.
- Get Ready Suite and Pamper Parlour- max 8 paying guests for entire stay. Each individual/ different person visiting/ using the facility qualify as a paying guest, notwithstanding the duration of stay.
- Regret no non-paying visitors, family or friends, unless confirmed in writing.
- Each individual/ different person will be considered as a paying guest, notwithstanding the duration of the visit. Photographer, Videographer, Hair stylist and Make Up Artists will also be considered as a paying guest.
- All Suites except Get Ready Suite, Pamper Parlour and Den - max 2 paying adults guests (and 2 paying children guests in certain suites) for entire stay. Each individual/ different person visiting/using the facility qualify as paying guest, notwithstanding the duration of stay.

Jacuzzi, Sunset Deck and Hot Tubs

- The Jacuzzi, sunset deck and Hot Tubs are for the exclusive use of the paying overnight guests of the Get Ready Suite and Kolkol Suite only.
- The jacuzzi and hot tubs will be filled and heated by prior arrangement only.
- The use of the Jacuzzi and Kolkol subject to weather conditions.
- One basket of wood included with the Kolkol, please supply your own additional wood, or purchase at Reception.
- Please do not leave any fire unattended.

Elopements, Parties, Kitchen Teas, Bachelorettes, Rehearsal Dinners

- Facilities available subject to prior arrangement and quotation.
- Strictly no unauthorised parties, gatherings, get together and after wedding parties.
- Music must be switched off between 23h00 and 09h00.

General

- Sleeper beds available to children under 12 only.
- No pets allowed.
- Strictly no smoking or vaping in any building. A deep cleaning fee of R 3 000 will be charged should this request be ignored.
- Unless otherwise stipulated, all suites are self-catering and not serviced during your stay (from Check in to Check Out). Service available on request, at an additional fee, pre- arranged 7 days before Check In.

Confirmation, Payment Terms, Cancellation and Changes

- Confirmation of booking:
 - 50% Deposit of the total booking to secure the booking
No booking is secure without a deposit paid and a Confirmation Form
- Payment terms:
 - 50% Deposit of the total booking to secure the booking and receive a Confirmation Form
 - 25% Deposit of the total booking 14 days or more before arrival
 - 25% Balance of the total booking 7 days or more before arrival.
- Cancellation fees apply once a Confirmation Form has been issued:
 - 7 days or less before arrival, 100% of the total booking will be forfeited
 - 8 days to 14 days before arrival, 75% of the total booking will be forfeited
 - 14 days to 29 days before arrival, 50% of the total booking will be forfeited
 - 30 days or more before arrival, 25% of the total booking will be forfeited.
- Change fees apply once a Confirmation Form has been issued and should the value of the changed booking be less than the value reflecting on the initial Confirmation Form:
 - 7 days or less before arrival, 100% of the difference between the higher and lower value will be forfeited
 - 8 days to 14 days before arrival, 75% of the difference between the higher and lower value will be forfeited
 - 14 days to 29 days before arrival, 50% of the of the difference between the higher and lower value will be forfeited
 - 30 days or more before arrival, 25% of the of the difference between the higher and lower value will be forfeited.

Special COVID19 conditions:

Relaxed cancellation and change fees apply i.e. should a person or their immediate family test positive for COVID19 and as result be in self isolation or quarantine, or should national restriction levels demand cancellation or changes. Bakenhof Winelands Lodge may request a valid medical certificate to waiver cancellation or change fees.

- Strictly no loud music, unauthorised parties, gatherings, get together and after wedding parties.
- Music must be switched off between 23h00 and 09h00.
- Guests hereby indemnifies Bakenhof against any liability for death, injury, damages or loss suffered by the Guests and/or any person(s) occupying, visiting or entering the said premises.
- Guests acknowledge that Bakenhof is a working farm, has a swimming pool and dam, and accepts full responsibility for the safety of all persons who have access to the vicinity of the pool, dam or to the rest of the premises.
- Guests shall be responsible for any shortages, breakages, damage or loss occurring during their visit or stay. A full inventory of the contents of the facilities is available on request.
- Any interruption in electricity, gas or water supplies, or problems with the Kolkol or Jacuzzi systems or the disruption to any other services rendered to the property, must be reported as soon as possible. Bakenhof shall attempt to resolve any infrastructure problem as soon as possible. In the event of Guests abandoning the property without authorization from Bakenhof, Guests will lose any rights to compensation
- Right of admission reserved and facilities subject to availability.